

CASE STUDY – Facilities Management

Client

- C The client is a world leader in the development and production of specialty chemicals, providing added-value products and high-performance solutions to diversified markets, including automotive, electronics, flavors and fragrances, health, personal and home care, consumer goods and industrial, through its six global enterprises

Scope of Work

- C 24x7 Monitoring and Management.
- C Proactive Monitoring of server resources like CPU, Memory, Disk space & top processes to identify & prevent problems.
- C Scheduling and execution of operational activities like Backup / Restoration, Patch Deployment, Verification of Audit Logs.
- C Administrative activities like User Management, Access Controls, Configuration / Asset Management.
- C Mock DR test & verification.

Technology Environment

- C High End Sun Solaris Servers running Core ERP application.
- C Windows & Linux Servers running surround applications

Krish Radiant Value Addition

- C Root user access control implementation and audit trail of “who did what” is available.
- C Performance audits of the Core ERP application.
- C Script for user creation with relevant permissions on all the different servers; Scripts to automatically delete older log file and reports that have been backed up; Centralization of system log files from all servers.